



DEER OAKS
THE BEHAVIORAL HEALTH SOLUTION

DEER OAKS COMMITMENT TO COMPLIANCE

Deer Oaks – A Behavioral Health Organization (“Deer Oaks”) is committed to conducting its business ethically and in conformance to all applicable laws, regulations, and proper medical standards, and strive to provide high quality services while maintaining a working environment that promotes honesty, integrity, and high ethical standards. Adhering to licensure requirements, Federal, State, and local laws and regulations are viable to the success of our mission.

Deer Oaks’ Corporate Compliance Program was designed and implemented to strengthen the awareness of compliance issues. It is an integral part of our mission and was developed to define and guide our business activities and provide effective framework to ensure that Deer Oaks operates in full compliance with all legal and regulatory requirements and to prevent and detect fraud, waste, and abuse. Deer Oaks recognizes its obligation to comply with all requirements related to participation in Federal health care programs (such as Medicare and Medicaid), including the submission of accurate and complete claims and bills. Reasonable precautions are taken to ensure that accurate billing, coding, and documentation standards are always maintained.

Deer Oaks views compliance as the responsibility of everyone associated with this organization. Deer Oaks and its employees, contractors, and agents (“covered persons”) must comply with the standards of conduct and procedures described in the Deer Oaks Corporate Compliance Plan, as well as all Deer Oaks Standard Operating Policies and Procedures, and are expected to assist Deer Oaks in preventing and detecting violations. Each Deer Oaks affiliated individual has an obligation and responsibility for reporting any activity that appears to violate applicable laws, rules, and regulations or our Code of Conduct. If a Deer Oaks employee, contractor, patient/family member, or other individual has a compliance-related concern or issue, he/she is encouraged to report it for review and appropriate action by the Compliance Team.

Deer Oaks provision of services, treatment and care must be pursued in a manner that is socially responsible and commands respect for its integrity and positive contributions to society. Deer Oaks is committed to providing individualized quality care in a compassionate, caring manner for all patients without discrimination and without regard to race, ethnicity, national origin, gender, sex, age, disability, marital status, sexual orientation, religion, socio-economic status, or military status.

Deer Oaks respects the legal rights of each patient, as well as their Privacy and Resident Rights. Deer Oaks is committed to protecting the security and privacy of patient information. In accordance with Deer Oaks’ HIPAA Privacy Policy, each member of our staff is required to complete training related to HIPAA and compliance. As part of our training, our staff understands that they are responsible for ensuring that their actions comply with all laws and company policies governing patients’ protected health information (PHI); and that they have an obligation to report practices and/or behaviors that are not in compliance.

Compliance Hotline: (888) 365-1795 or Email compliance@deeroaks.com

To speak directly to Deer Oaks’ Privacy and Compliance Officer, please ask for:
Brittany C. Velebil, CMCO – *Director of Corporate Operations, Quality Assurance, and Compliance*